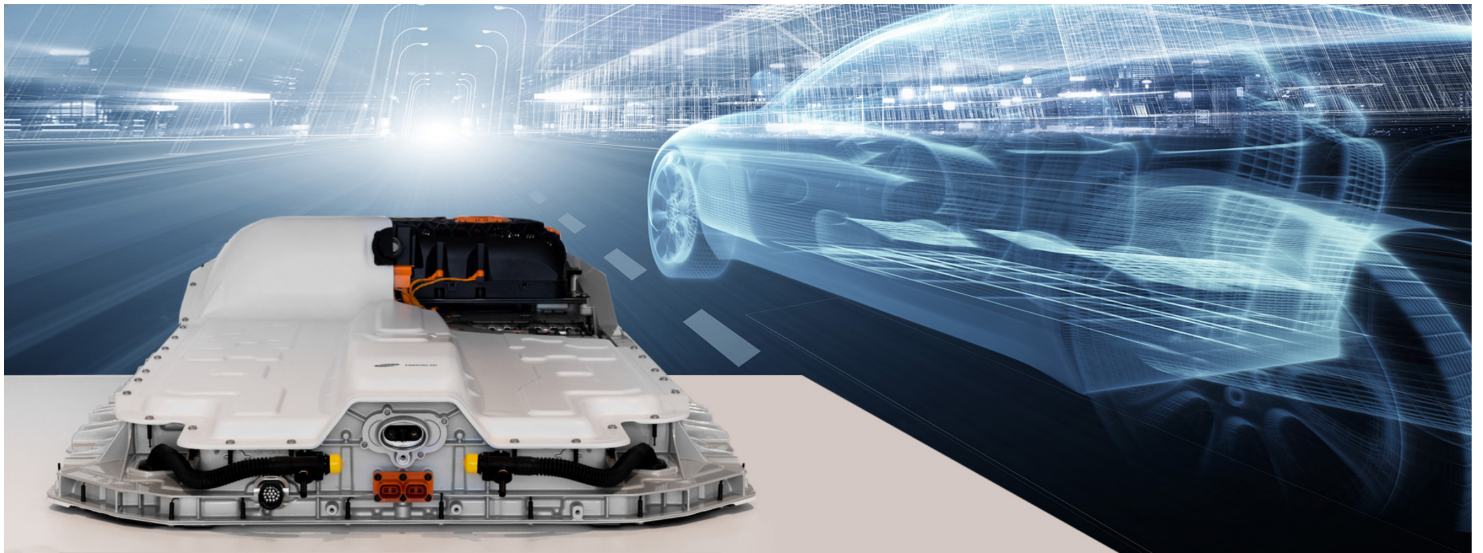




AFTER SALES QUALITY ENGINEER (M/F/D)

 **Kalsdorf bei Graz**

 **Full-time employee**



29.09.2026



Engineering & Technical

With the passion of our people, we contribute to a sustainable future by creating innovative products in e-mobility for our customers.

Samsung SDI Battery Systems is a global technology leader in e-mobility. Together with our customers in the automotive industry, we develop, test and industrialize innovative Lithium-Ion Battery packs for hybrid and electric vehicles.

The technology center of Samsung SDI Battery Systems is located in Kalsdorf, Austria, close to Graz.

Your core responsibilities are:

- Run the day-to-day after sales processes and act as the central link between customers, internal departments and international sites
- Take in, coordinate and follow up on customer requirements; keep customer portals and communication up to date and on time
- Handle customer complaints and agree on actions with Quality and the relevant departments
- Make sure quality topics in after sales and in the prototype area are handled properly
- Track after sales KPIs and prepare reports and evaluations
- Use AI tools to work faster, prepare information, analyse data and



Modern work environment in an European technology center for battery development and testing

>more about facility



Have a say and think differently. In a team that lives the future.

>more about working with us

Let's be social: This is where we can connect:

What you need is:

- Completed commercial or technical training (e.g. business or technical college, or equivalent)
- Several years of experience in the automotive industry, ideally in after sales, customer service or technical service
- Solid SAP knowledge, good MS Office skills
- Experience with KPI evaluations and reporting
- Knowledge of complaint management, customer support and quality management
- Familiarity with structured problem-solving methods such as 8D, 5 Whys or Ishikawa is a plus
- Language skills: fluent German and English, in speaking and writing, including technical topics
- Structured and independent way of working, strong communication skills, comfortable working in international teams

Our offer for you:

With regard to the Austrian Equal Treatment Act, we offer the following annual gross remuneration (full time/38.5 hours) as a basis for negotiations for this position: EUR 54.600,-

We also offer a market-standard overpayment depending on relevant work experience and qualifications.

Our Benefits for you:

Our most important resource? Our employees. We honor this with a multitude of benefits.



Fun & Leisure



Workplace & Infrastructure



Sports & Health



Culinary Delights



Goodies



Group Premiums & Bonuses

OUR BENEFITS FOR YOU



Any questions? These are the people you may contact to help you.

Neli & Michaela

E-Mail: jobs.sdibs@samsung.com

Did not find the right job for you?

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OPEN POSITIONS

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documents here!

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