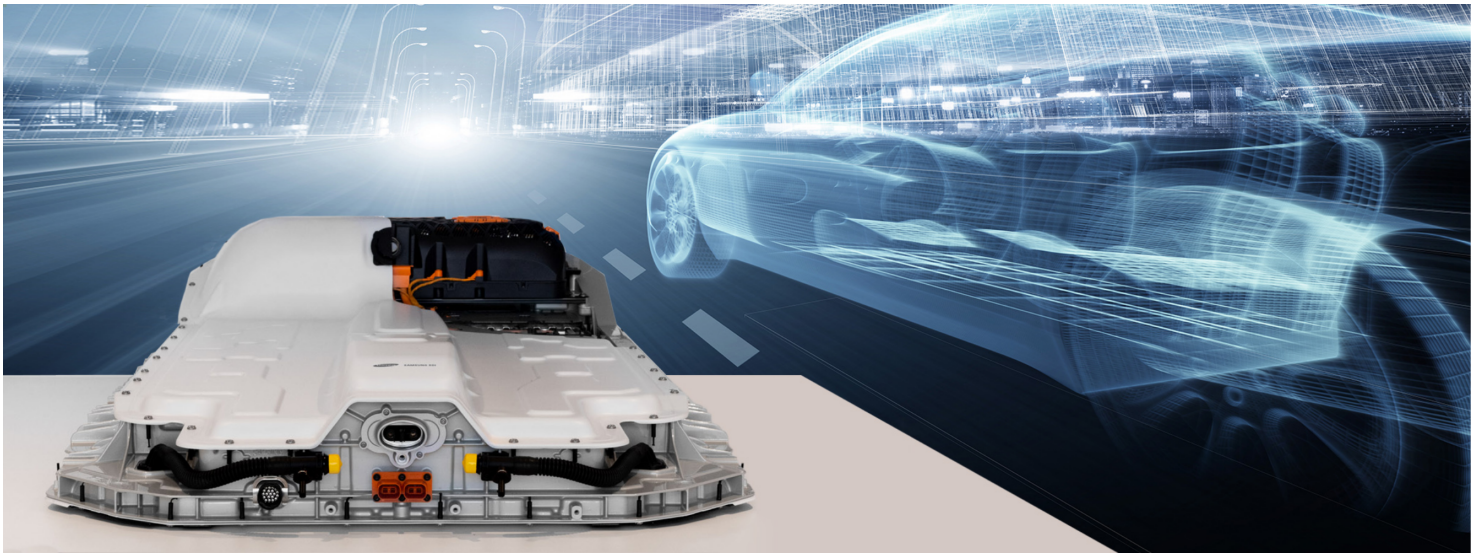


AFTER SALES QUALITY ENGINEER (M/F/D)

Kalsdorf bei Graz | **Full-time employee** | **29.09.2026** | **Engineering & Technical**

With the passion of our people, we contribute to a sustainable future by creating innovative products in e-mobility for our customers.

Samsung SDI Battery Systems is a global technology leader in e-mobility. Together with our customers in the automotive industry, we develop, test and industrialize innovative Lithium-Ion Battery packs for hybrid and electric vehicles.

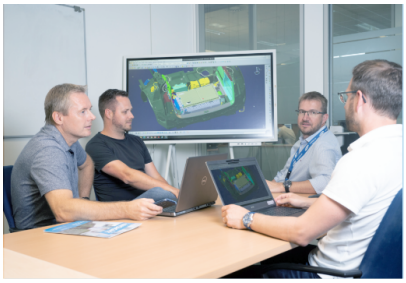
The technology center of Samsung SDI Battery Systems is located in Kalsdorf, Austria, close to Graz.

Your core responsibilities are:

- Run the day-to-day after sales processes and act as the central link between customers, internal departments and international sites
- Take in, coordinate and follow up on customer requirements; keep customer portals and communication up to date and on time
- Handle customer complaints and agree on actions with Quality and the relevant departments
- Make sure quality topics in after sales and in the prototype area are handled properly
- Track after sales KPIs and prepare reports and evaluations
- Use AI tools to work faster, prepare information, analyse data and

Modern work environment in an European technology center for battery development and testing

>more about facility



Have a say and think differently. In a team that lives the future.

>more about working with us

Let’s be social: This is where we can connect:

document results

What you need is:

- Completed commercial or technical training (e.g. business or technical college, or equivalent)
- Several years of experience in the automotive industry, ideally in after sales, customer service or technical service
- Solid SAP knowledge, good MS Office skills
- Experience with KPI evaluations and reporting
- Knowledge of complaint management, customer support and quality management
- Familiarity with structured problem-solving methods such as 8D, 5 Whys or Ishikawa is a plus
- Language skills: fluent German and English, in speaking and writing, including technical topics
- Structured and independent way of working, strong communication skills, comfortable working in international teams

Our offer for you:

With regard to the Austrian Equal Treatment Act, we offer the following annual gross remuneration (full time/38.5 hours) as a basis for negotiations for this position: EUR 54.600,-

We also offer a market-standard overpayment depending on relevant work experience and qualifications.

Our Benefits for you:

Our most important resource? Our employees. We honor this with a multitude of benefits.

Fun & Leisure

Workplace & Infrastructure

Sports & Health

Culinary Delights

Goodies

Group Premiums & Bonuses

OUR BENEFITS FOR YOU

Any questions? These are the people you may contact to help you.

Neli & Michaela
E-Mail: jobs.sdibs@samsung.com

Did not find the right job for you?

Look at all open positions and find the job for you at Samsung SDI Battery Systems.

OPEN POSITIONS

Apply online now and simply upload your

documents here!

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